



NEW TECHNOLOGIES & DISRUPTIVE MODELS

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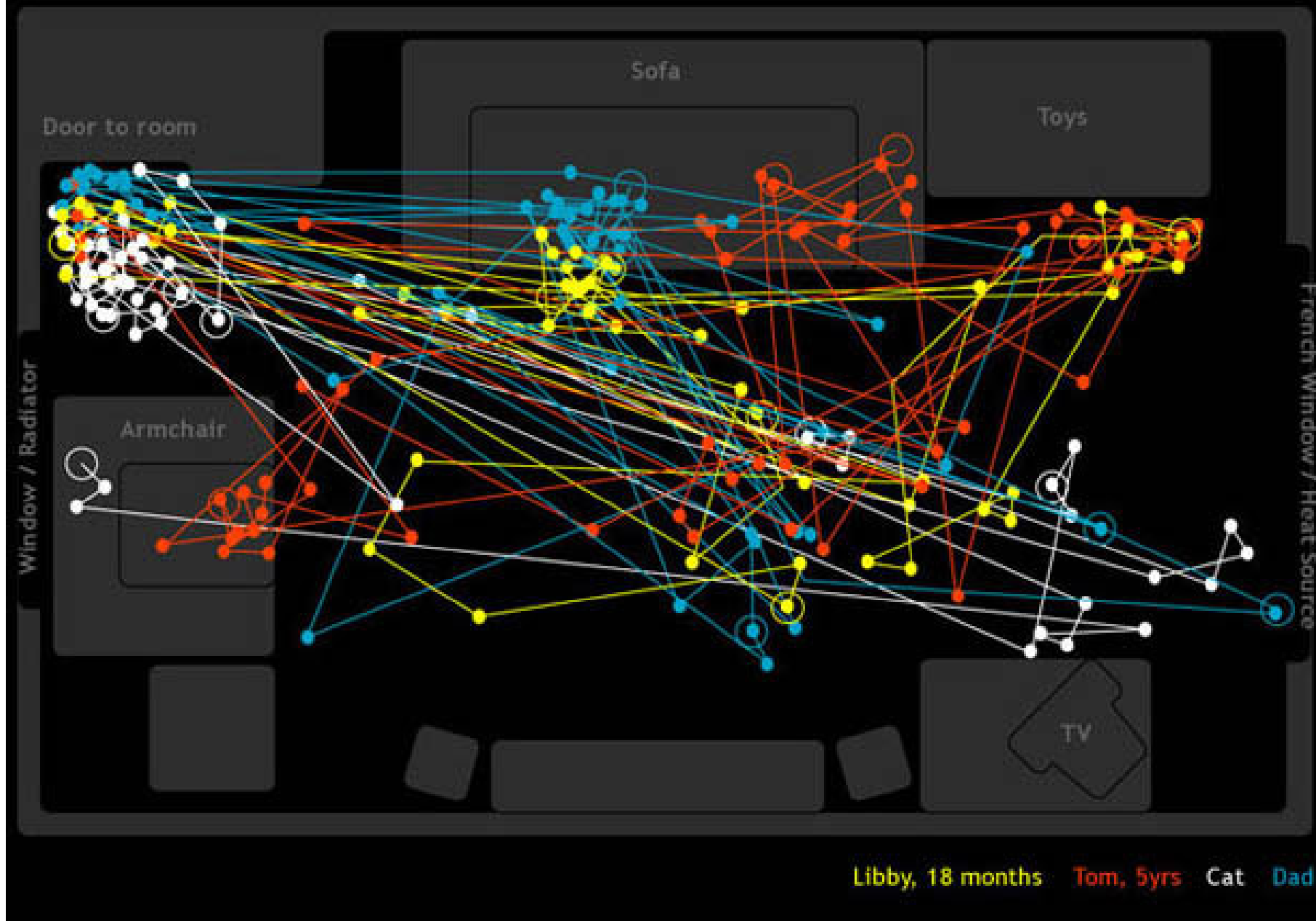


industrial revolutions disrupt our lives

1. **First** industrial revolution – hand made to machine made
2. **Second** industrial revolution – mass production and people movement
3. **Third** industrial revolution – mechanical to digital
4. **Fourth** industrial revolution – technology changing exponentially



Maps That Tell Tales > 1hr in Front of the TV





Artificial Intelligence (AI)



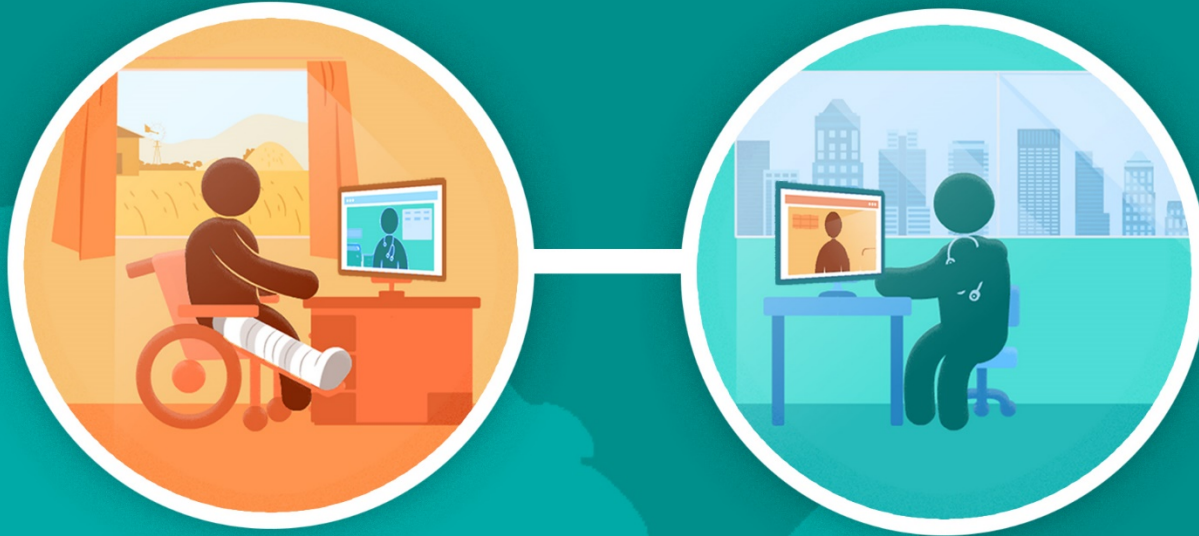
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 **LIFTWARE**
www.liftware.com/contact

telehealth

Communicate face-to-face with a health professional, even when you're in a different location



Telehealth works in combination with face to face appointments to:

-  Reduce the burden of travel
-  Improve access for people in rural or remote areas
-  Reduce accommodation and parking costs
-  Reduce stress
-  Reduce waiting times

Use telehealth to access:

-  Mental Health Services
-  Cancer Services
-  Rehabilitation Services
-  After Hours GP Support
-  Burns Support

And More!



Your data here

For more information: Ask your clinician or visit
www.sahealth.sa.gov.au/digitaltelehealthnetwork



Government of South Australia
SA Health

Table 9: Australia: Digital inclusion by demography (ADII 2017)



Source: Roy Morgan Research, April 2016–March 2017



REF: <https://www.diversityinsteam.com/2017/02/28/how-to-get-more-african-american-girls-into-tech/>



1990



\$5500





1998
\$350



REDSTONE
INSIDE THE FAMILY FEUD

**WHO TO
BLAME FOR
COLLEGE
COSTS**

**S60 OIL?
BELIEVE IT**

RETIREMENT GUIDE
REARRY OR SHACK UP?
DYING WITHOUT A WILL

NOVEMBER 12, 2007 | WWW.FORBES.COM

Forbes

Nokia

**ONE BILLION
CUSTOMERS—
CAN ANYONE
CATCH THE
CELL PHONE KING?**



**PLUS
11 GADGETS WE LOVE**

Olli-Pekka Kallasmaa
Chief Executive



2007



2011





Telstra

*“The **key pivot** that happened in 2011 was we came together as a group across the organisation and put the customer in the middle,” remembers Nick Adams, director of CRM, loyalty and digital marketing.*

“We put together lists of all the customer pain points and where they were hurting.

Then we systematically picked the worst ones and started to chip away at them by trying to move the points of distraction or whittle them away.”